



**WHO'S
YOUR
GUEST**

Where ho(s)tels unite

Before booking your hotel, guests check you out reading other guests opinion on sites like Tripadvisor and Booking.com

What do you know about the guests you are about to receive?

Did you know that ...

- 71% of travelers admitted to have ever taken something from a hotel (Hotels.com - Jetcost.es)
- Guests cause damages to facilities and reputation estimated at over \$40B per years. (Based on survey by CEHAT.com 2015)
- Most stolen items are Hygiene products (69%) followed by towels (28%), bottle openers (6%), bathrobes (5%), hangers (4%), dryers (2%) and even TV's (1%)



Negative impact of other guests travel experience



Damages to property

Solution

WhosYourGuest is a global online platform where accommodation providers **rate** guests behavior and **search** their history

SAVE

By reducing damages

PREVENT

problematic behavior

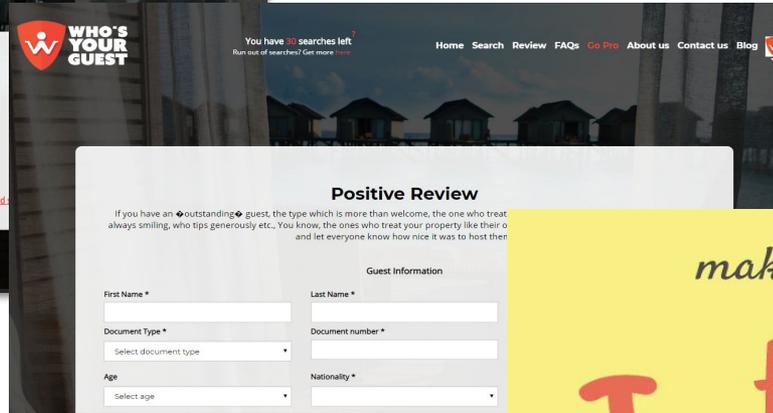
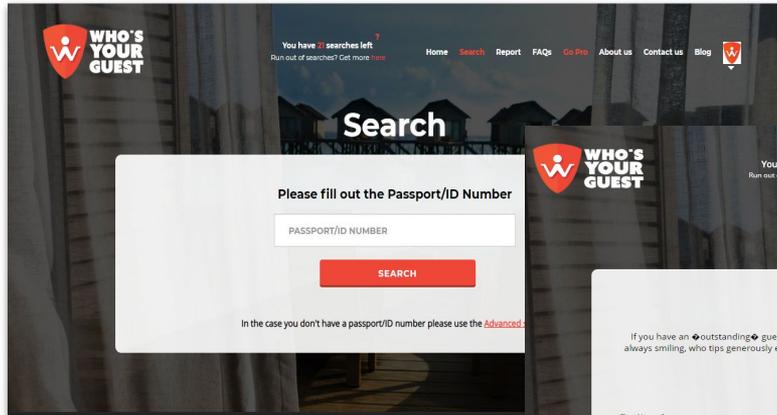
IMPROVE

travel experiences



The platform

Search guest history → Review behavior → Improve guest experience & prevent damages



How does it work?



Search before
accepting
reservations

Chose
measures to
minimize risk



Reward
positive
guests

Rate guests
behavior



Receive alerts
by email for
severe cases

Yes, it's legal!

WhosYourGuest complies with the **European General Data Protection Regulation (GDPR)** by adding a legal clause to the check in form the guests signs, giving consent to have their personal details stored by the hotel and shared with WhosYourGuest and its members



All major industries rate their customers



Shared accommodation
Hosts rate guests



Shared transportation
Drivers rate passengers



Gastronomy
Restaurants rate diners



Lodging
Hotels rate guests

WhosYourGuest is the reverse reviewing platform of the accommodation industry

The biggest guest rating platform in the world

*" It's about time someone
created this"*

--

*Hotel Illari
Arequipa, Peru*



35 Countries

5,000+ registered hotels

*" Wonderful, exactly what was
missing in this industry.*

Congratulations!"

--

*Croce del Sud resort
Paraty / RJ, Brasil*



www.whosyourguest.com

We offer:



Global coverage



Fully identifiable guests and their rating



General Data Protection Regulation (GDPR) compliance



PMS/Channel manager integration



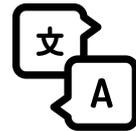
Global hotel community for mutual help and support



User friendly interface



Free use of our mini PMS



Multilingual Interface



WHO'S YOUR GUEST

Checkout your guests before they check in



Join us now.

The service is free

contact@whosyourguest.com

www.whosyourguest.com